



System overview

Printed Date:6/16/05

Report Description:

Overview of the most loaded servers, most used applications and most active agent groups, furthermore a list of the most accessed websites, distribution of alarms and SLA compliance levels are contained within. If the organisation contains any Citrix server, a citrix server section gives an overview of the most used citrix servers. The report covers the period. 06/01/2005 12:00:00 AM - 06/02/2005 12:00:00 AM

Servers



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Top 10 Servers Based on Number of Requests

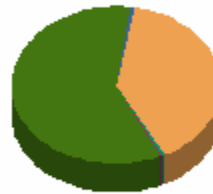
From agent group: All agents

Number of Requests



ushscf1.healthstar.cc	876698	28.6%
ushssq3.healthstar.cc	492367	16.1%
ushsdb03.healthstar.cc	334268	10.9%
usoptsql01.healthstar.cc	297168	9.7%
usoptfs01.healthstar.cc	273856	8.9%
usprfs01.healthstar.cc	196812	6.4%
hyperion.healthstar.cc	174085	5.7%
ushsfs.healthstar.cc	160468	5.2%
ushssq1.healthstar.cc	150651	4.9%
uslaifs01.healthstar.cc	104016	3.4%
Total:	3060389	100%

Same 10 Servers - Total Waiting Time in Minutes



ushscf1.healthstar.cc	267,3	0.5%
ushssq3.healthstar.cc	23430,9	39.7%
ushsdb03.healthstar.cc	218,8	0.4%
usoptsql01.healthstar.cc	2,8	0.0%
usoptfs01.healthstar.cc	154,3	0.3%
usprfs01.healthstar.cc	25,7	0.0%
hyperion.healthstar.cc	6,3	0.0%
ushsfs.healthstar.cc	75,3	0.1%
ushssq1.healthstar.cc	34840,9	59.0%
uslaifs01.healthstar.cc	30,5	0.1%
Total:	59052,8	100%

Same 10 Servers - Traffic Load in MB



ushscf1.healthstar.cc	670,1	17.4%
ushssq3.healthstar.cc	1007,1	26.2%
ushsdb03.healthstar.cc	173,9	4.5%
usoptsql01.healthstar.cc	234,5	6.1%
usoptfs01.healthstar.cc	462,1	12.0%
usprfs01.healthstar.cc	406,4	10.6%
hyperion.healthstar.cc	309,6	8.1%
ushsfs.healthstar.cc	184,5	4.8%
ushssq1.healthstar.cc	163,5	4.3%
uslaifs01.healthstar.cc	233	6.1%
Total:	3844,7	100%

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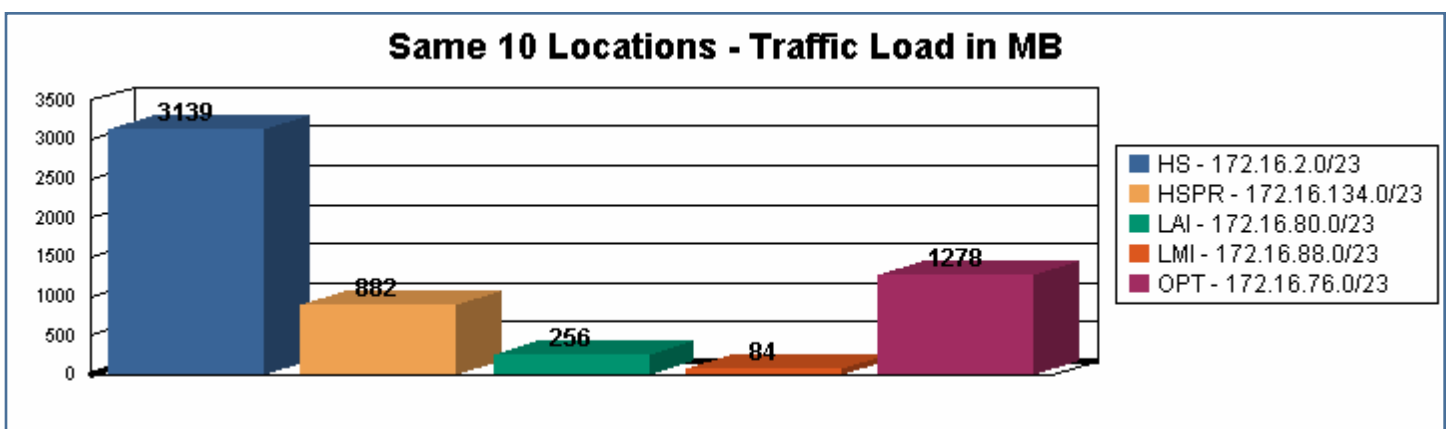
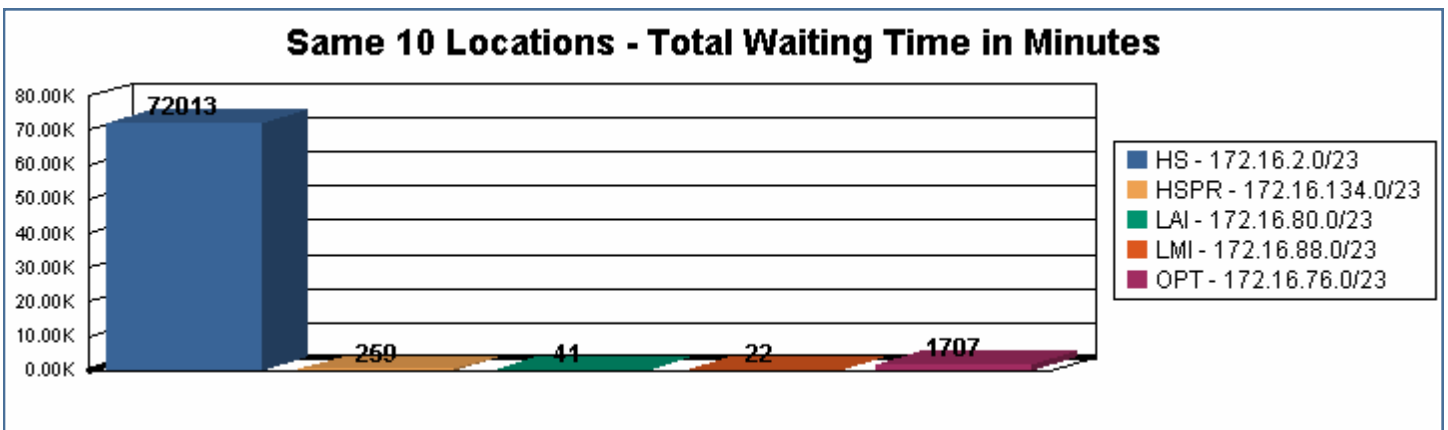
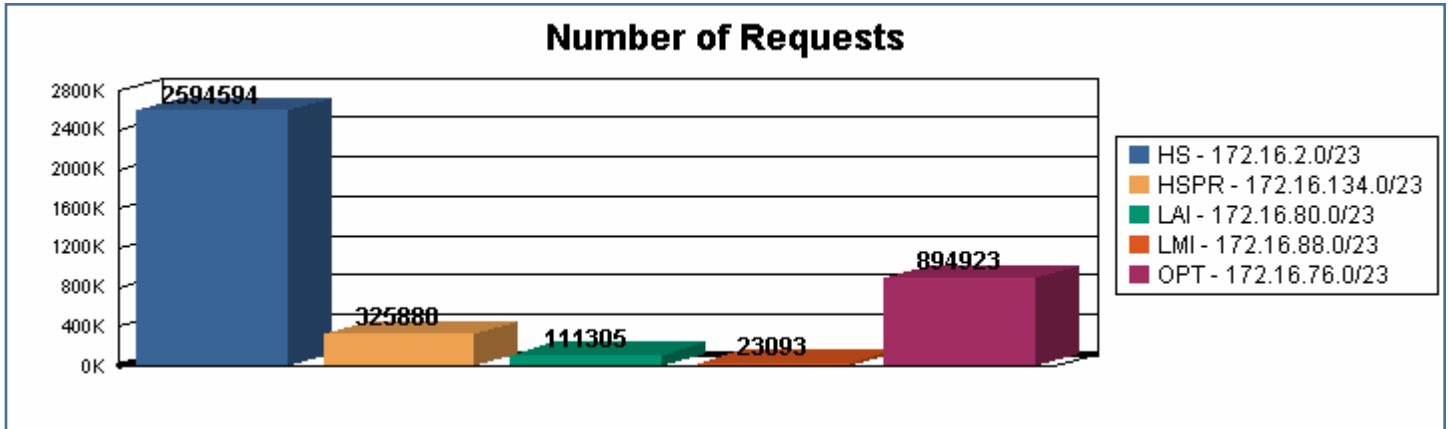
Locations

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Top 10 Agent Locations Based on Number of Requests



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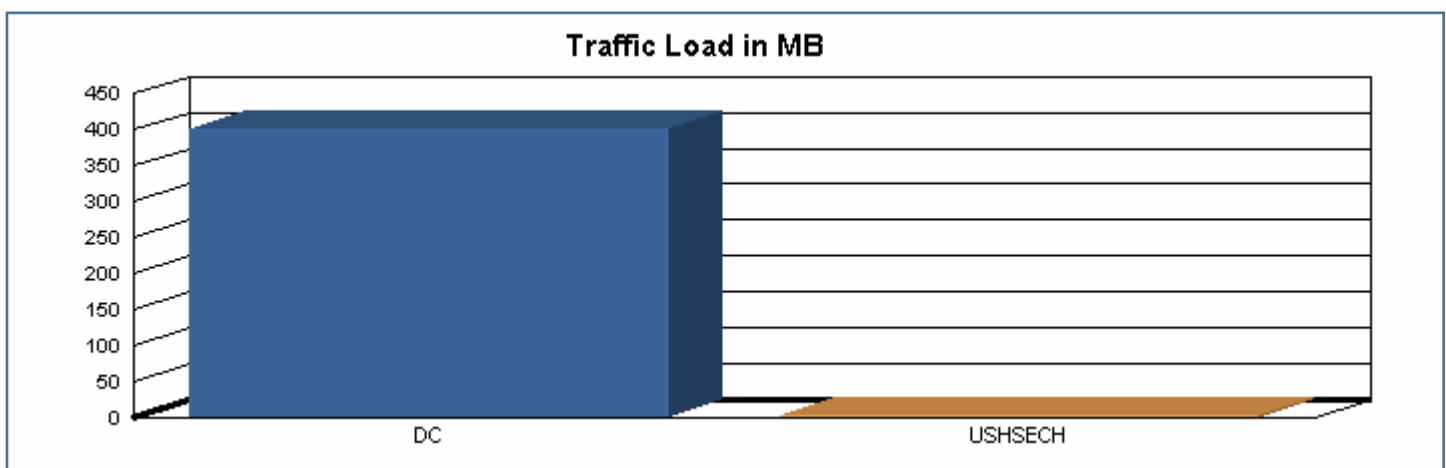
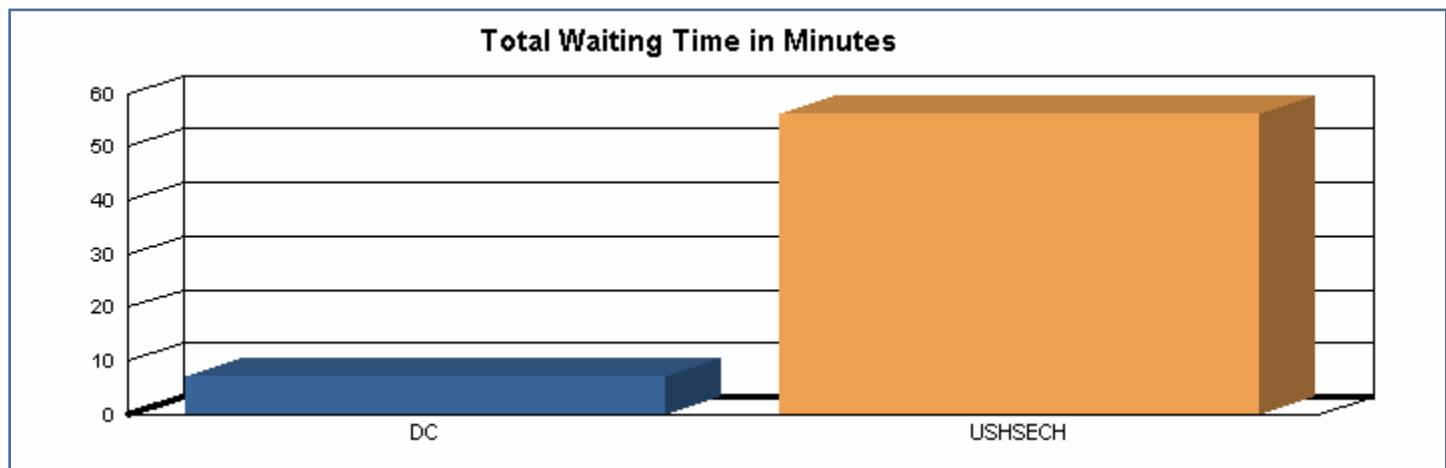
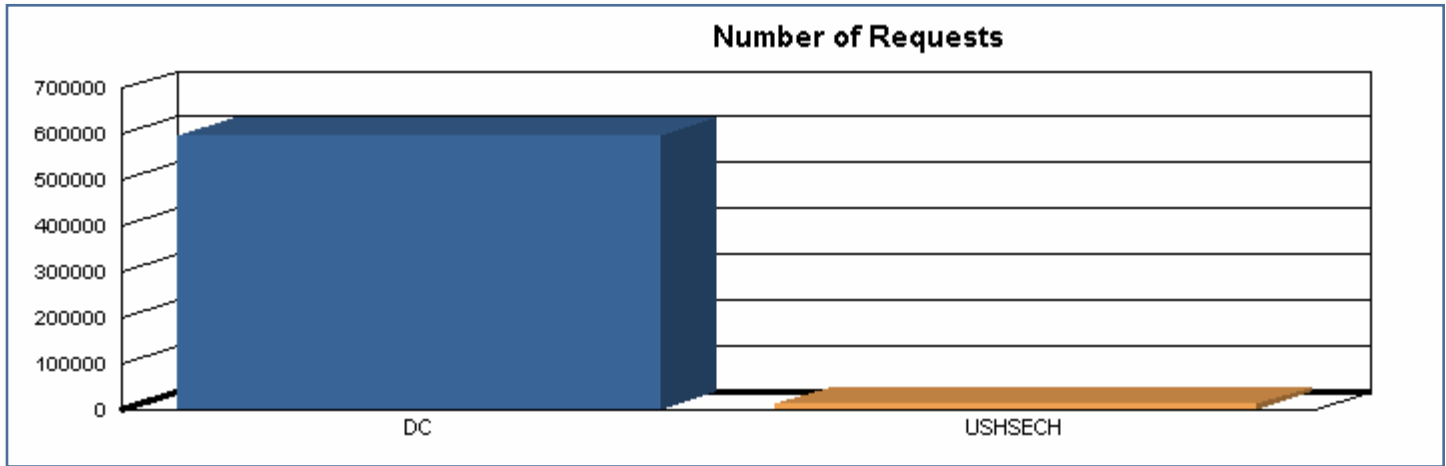
Applications

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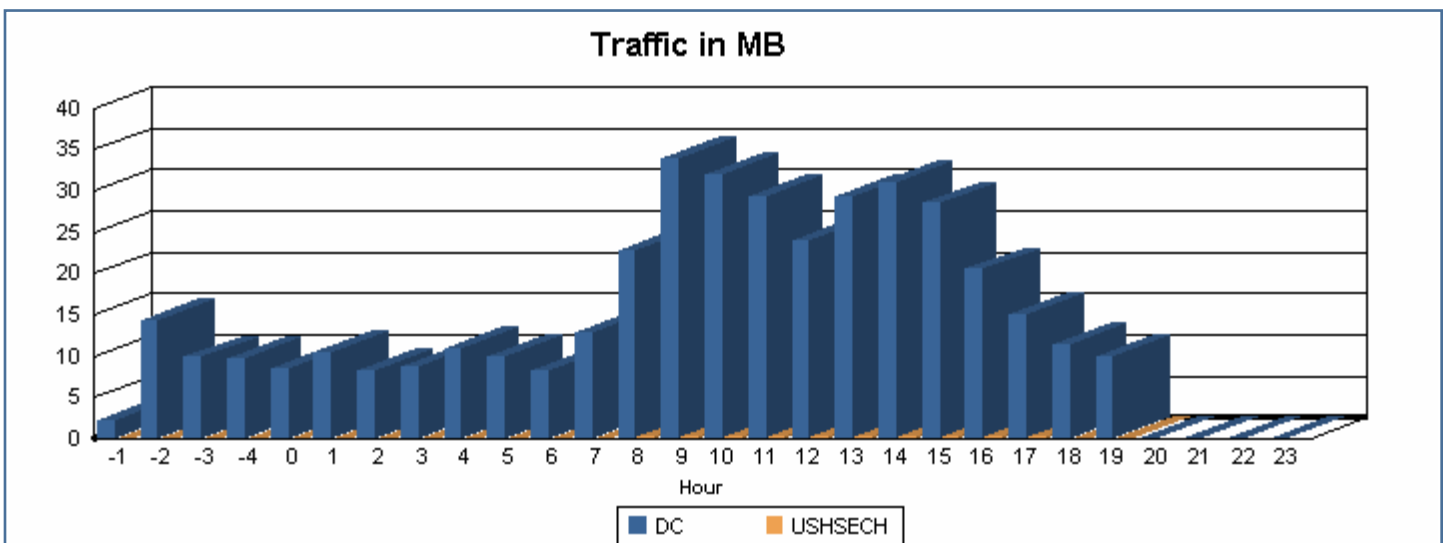
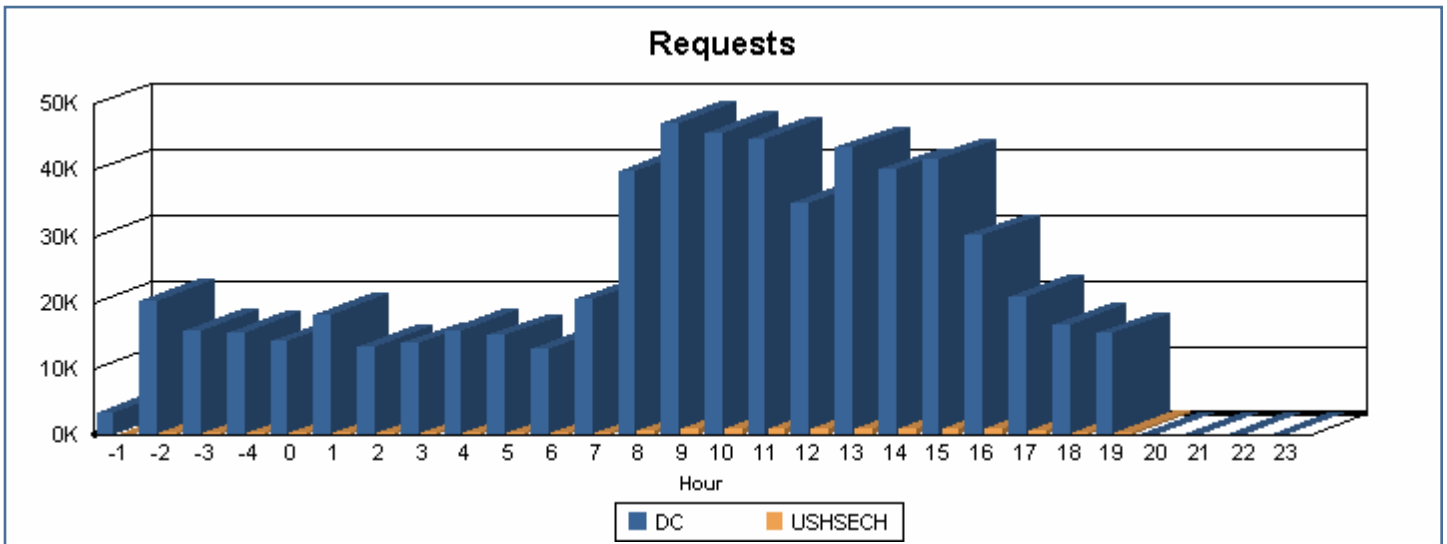
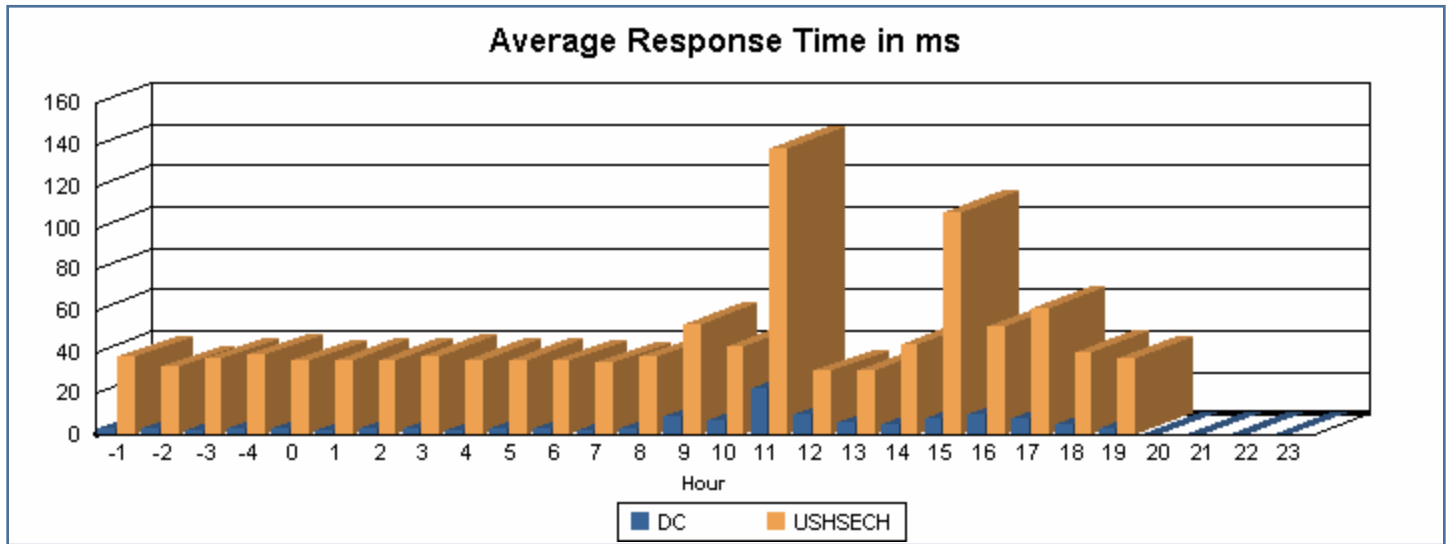
Key values for the defined applications.



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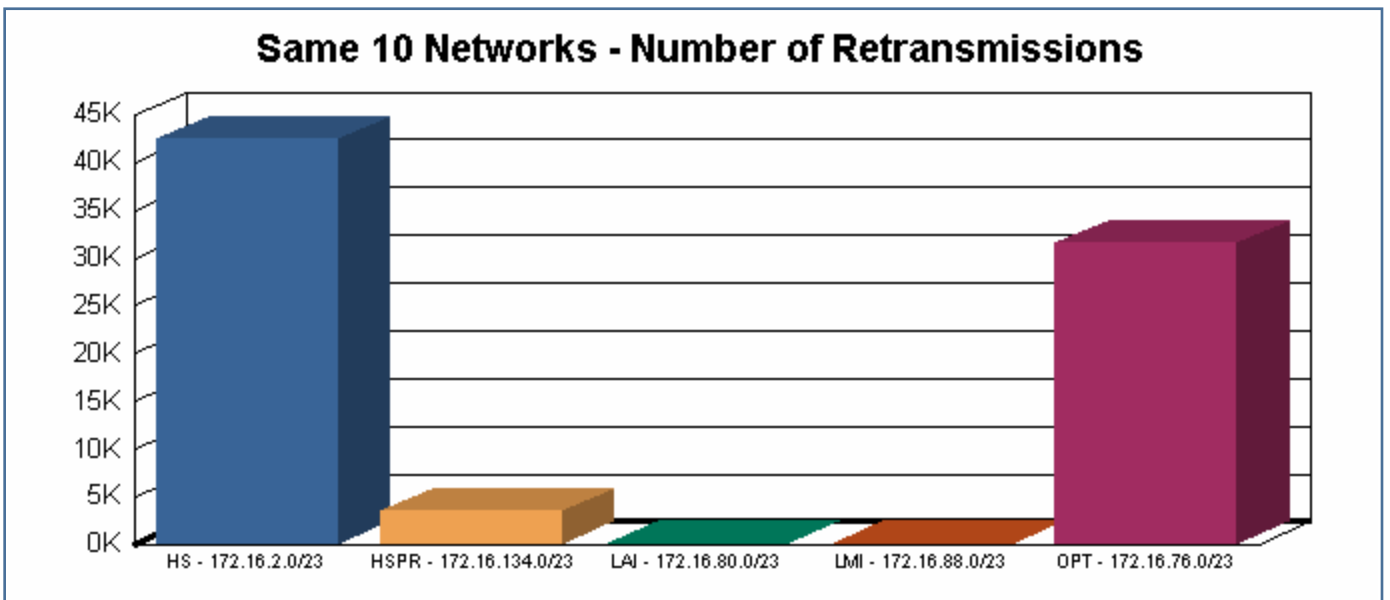
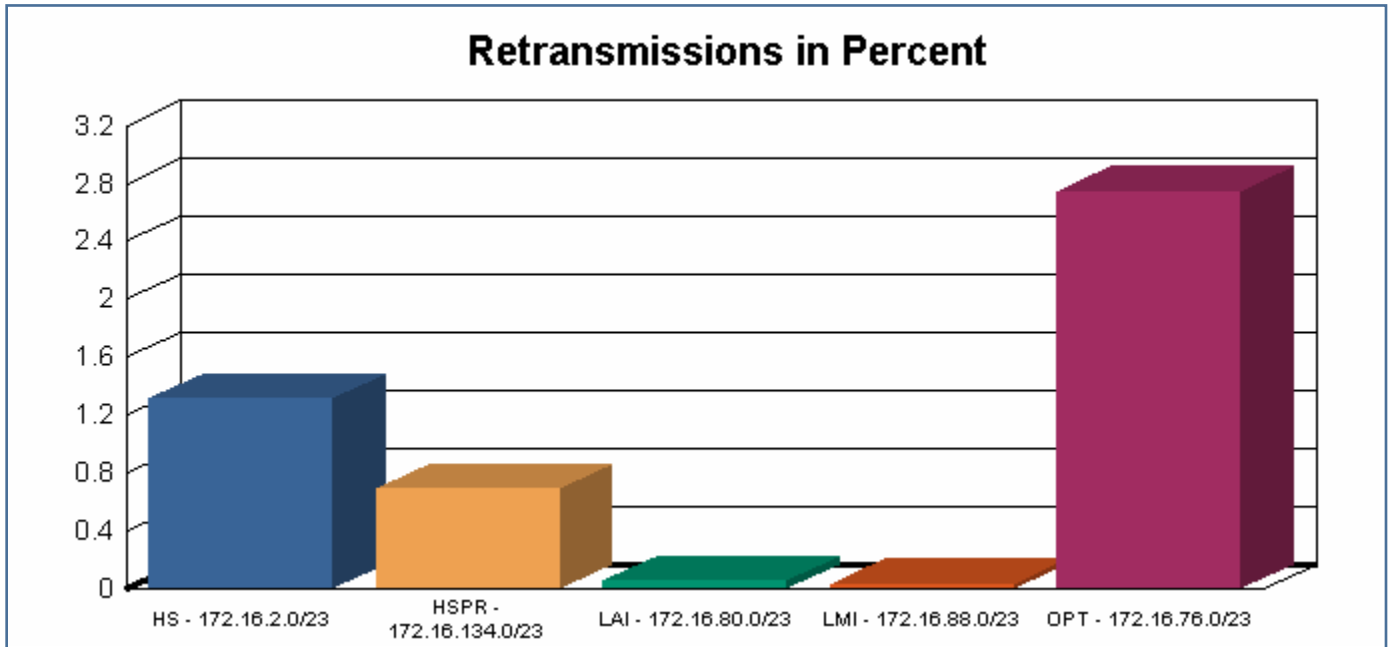
Network

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Top 10 Networks Based on Retransmissions (percentage)



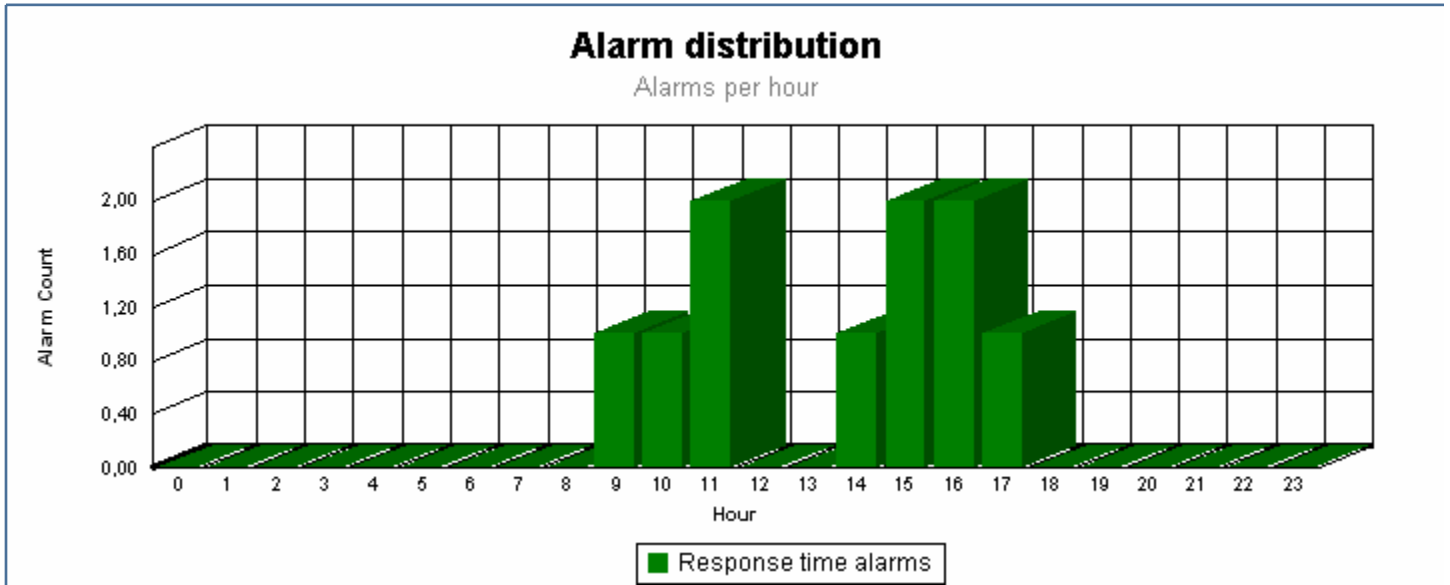


Alarms and SLA

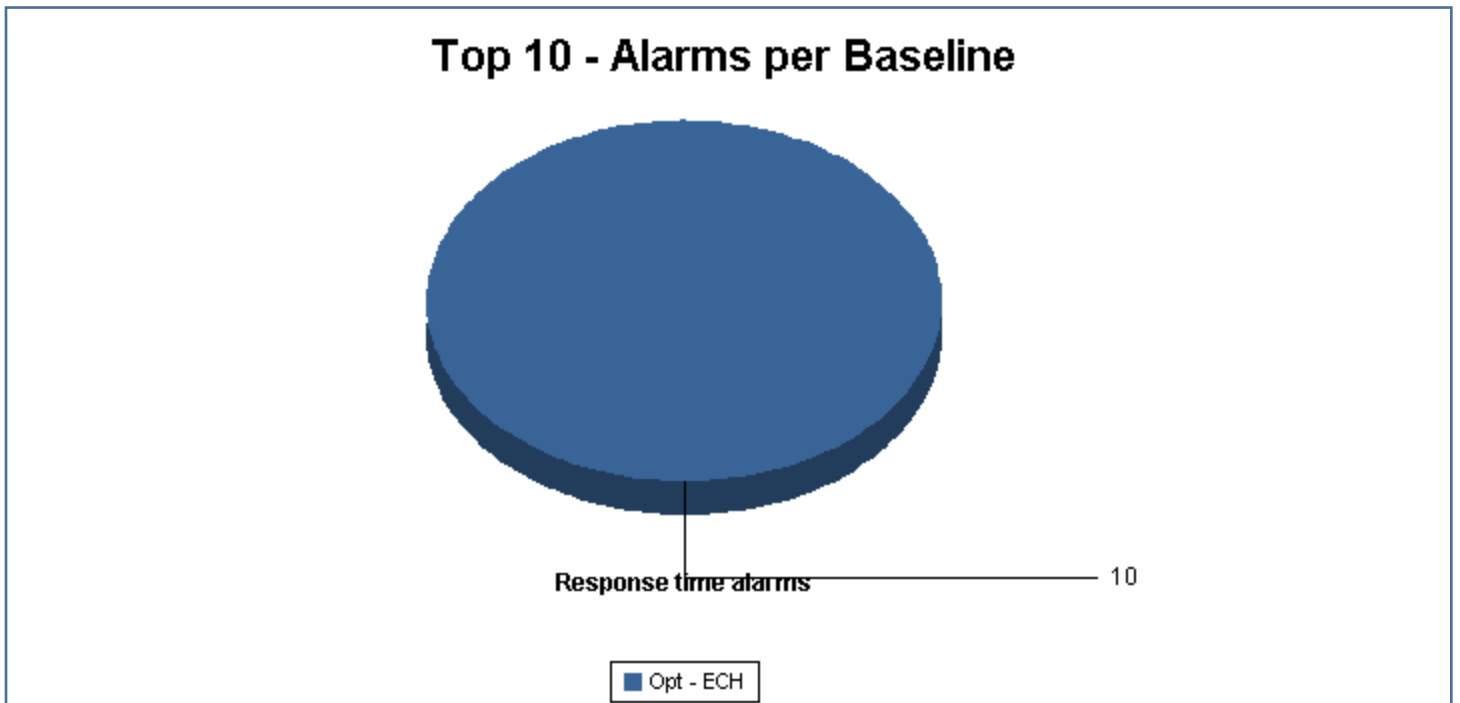


Performance Guard Alarms

Alarm distribution: The chart displays the distribution of alarms by the hour of the day.



Alarm distribution: The chart displays the distribution of alarms on a baseline basis.



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Service level agreements

For each SLA the accumulated amount of real time is shown for which the SLA was fulfilled and for which it was not.

No Service Level Agreement data

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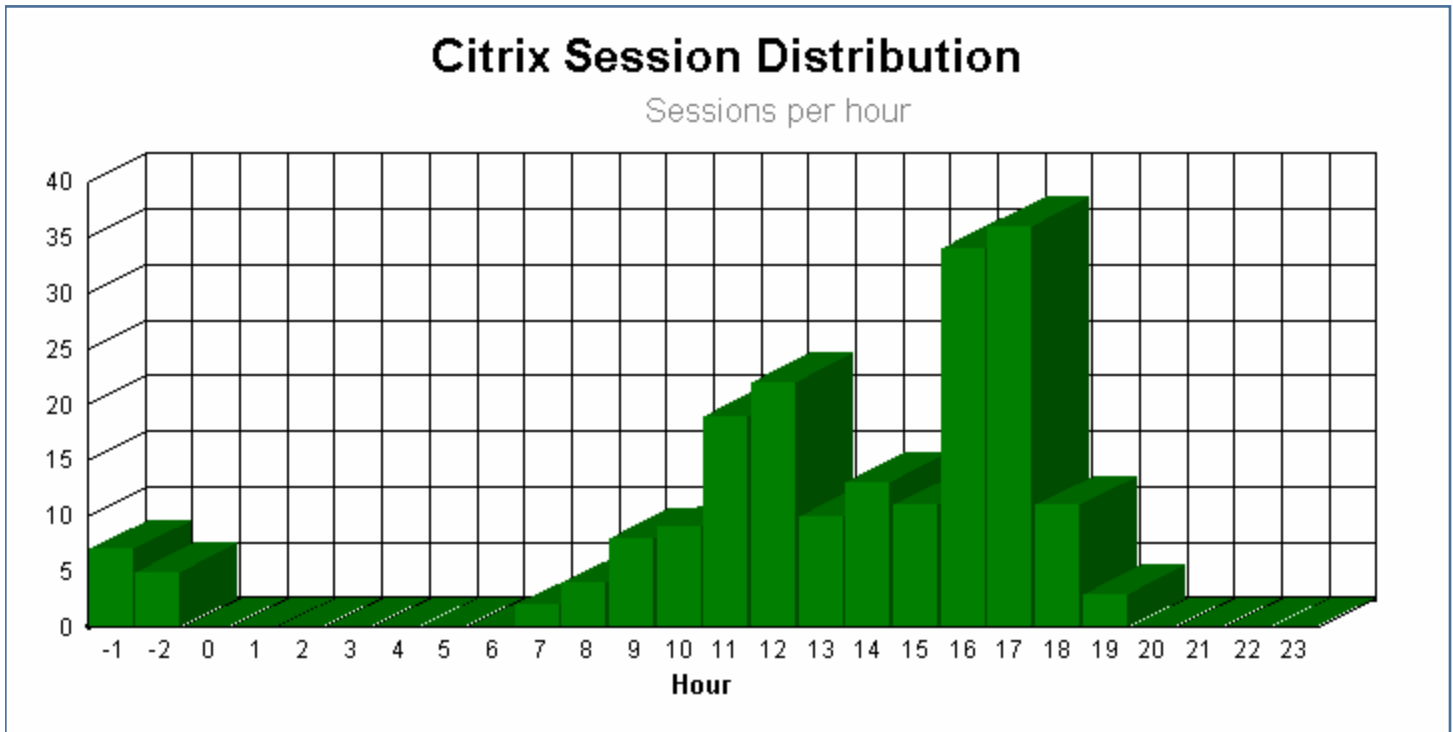
Citrix

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Citrix session distribution: The chart displays the distribution of citrix sessions by the hour of the day.



Session distribution: The chart displays the distribution of sessions per citrix server.

